



**MINISTRY OF TOURISM, CIVIL AVIATION, PORTS AND MARINE
TOURISM DEPARTMENT
PRINCIPAL SECRETARY'S OFFICE**

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Please address all correspondence to the Principal Secretary

Date: 26th May, 2020

Dear

Re: Tourism Sector Guidelines in response to COVID-19

The worldwide outbreak of the Covid-19 pandemic has brought about significant impact on the world and its economy. As a small nation dependent on tourism, the Seychelles islands have not been spared. In light of this situation, Seychelles is now focused on resuming operations with robust planning whilst ensuring the safety of both visitors and the locals alike.

To support you in this transition, the Department of Tourism in collaboration with the Department of Health have developed a set of guidelines for all licensed tourism enterprises. Based on the attached guidelines provided, tourism operators are requested to design standard operating procedures (SOPs) in accordance to the specificities of your operation that will allow better adherence to the set guidelines.

The Department of Tourism should be made aware of your standard operating procedures in order to allow a review and assessment to be conducted at your respective establishment together with representatives of the Department of Health. Please note that you will be required to satisfy all necessary conditions prior to accommodating inbound visitors. Upon establishing your necessary SOPs, kindly schedule an appointment with the Tourism Department on 4286500 or info@tourism.gov.sc so as to schedule the assessment visit.

Furthermore, you will be requested to sign an agreement between the Department of Tourism and your establishment accepting full responsibility for the implementation of the guidelines and SOPs.

Should all the above conditions be met, a "Safe Tourism" Certificate shall be issued accordingly permitting the intake of inbound visitors.

We take this opportunity to wish you continued success and perseverance in this period of the 'new normal' and thank you for your willingness and commitment thereby leading to tangible results and a robust tourism industry. We remain at your disposal should you have any queries or require clarifications regarding the attached guidelines.

Yours faithfully

**Anne Lafortune (Mrs)
Principal Secretary**