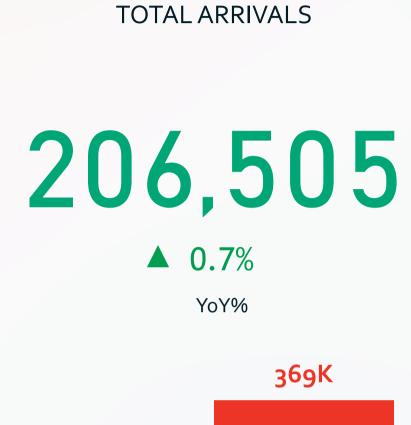
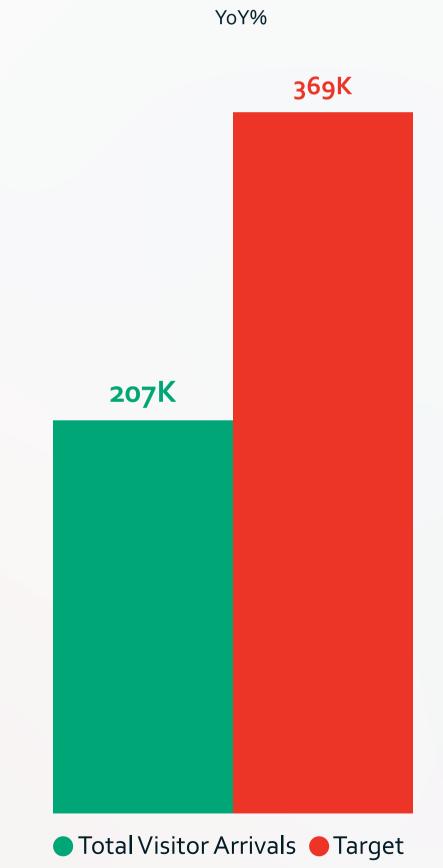
Last updated: 04/08/2024

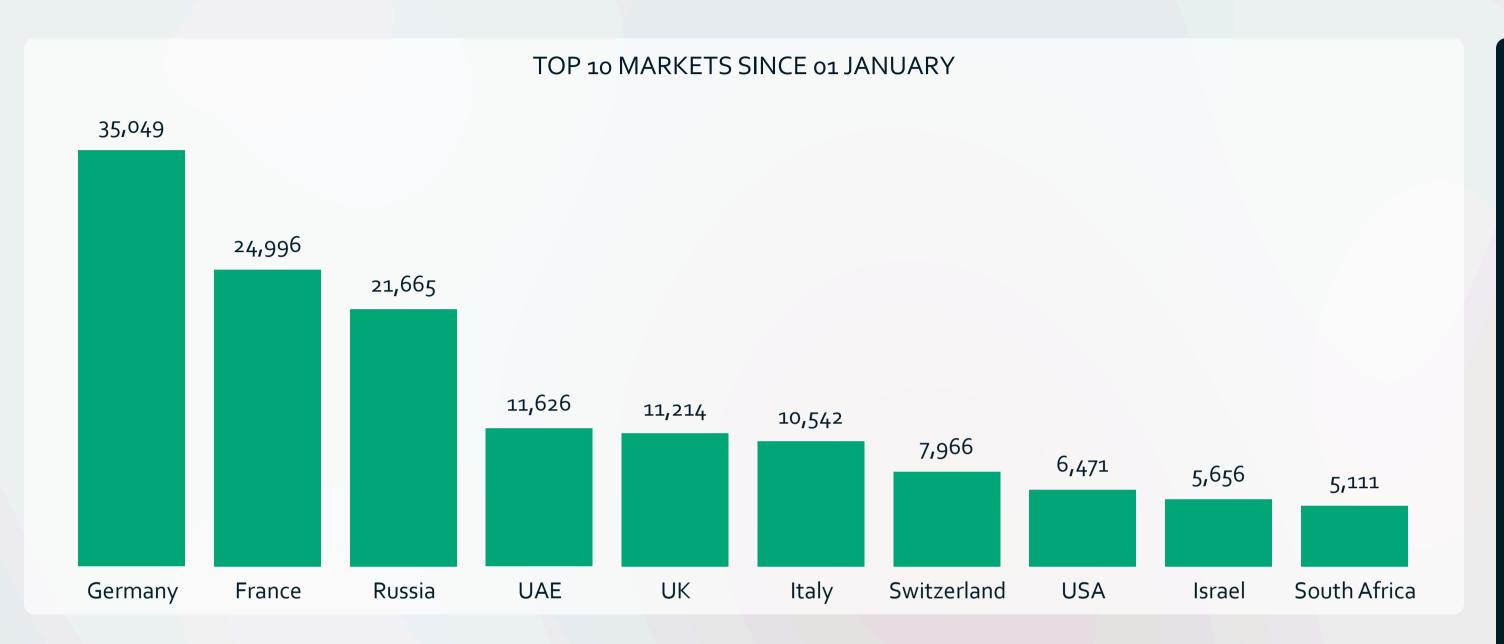
## ANNUAL OVERVIEW

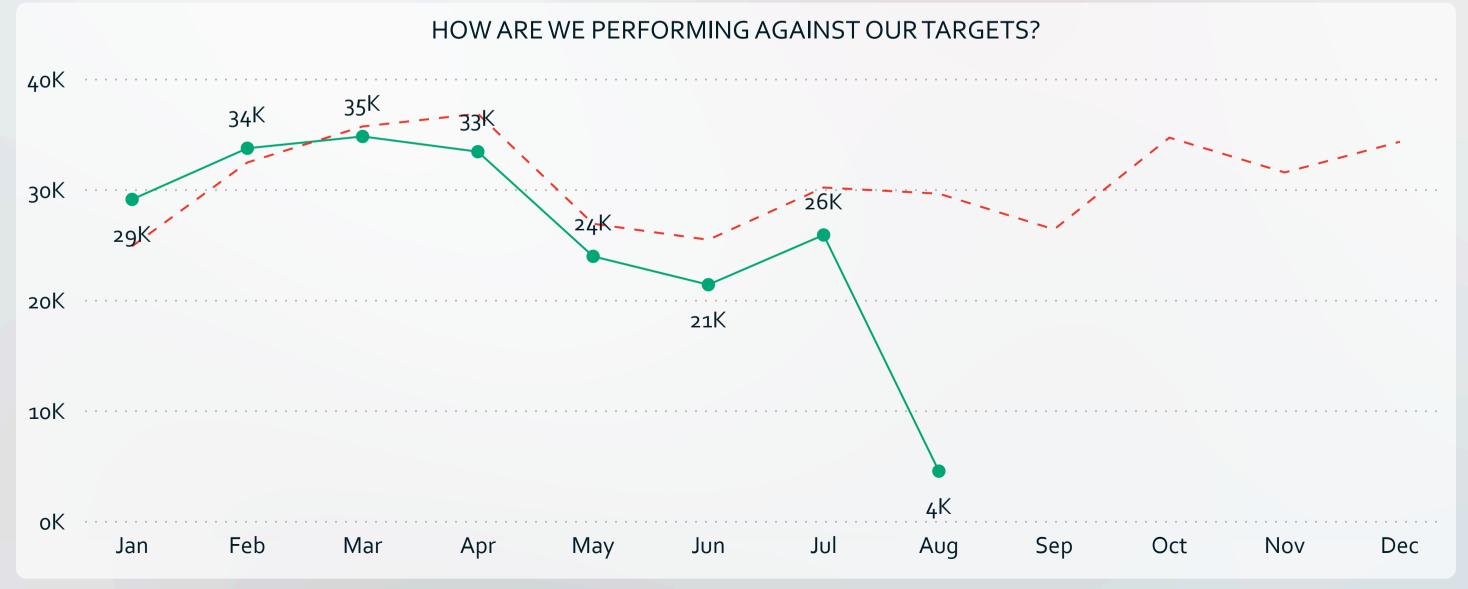
Total visitor arrivals since 1st January 2024 versus this year's targets.











#### **INSIGHTS**

A total of 206,505 visitors has been recorded up to 04/08/2024. This an increase of less than 1% over the same period last year.

96% of visitors are coming in by air.

Germany is our leading source market with 35,049 visitors to date, representing 17% of Total Visitor Arrivals.

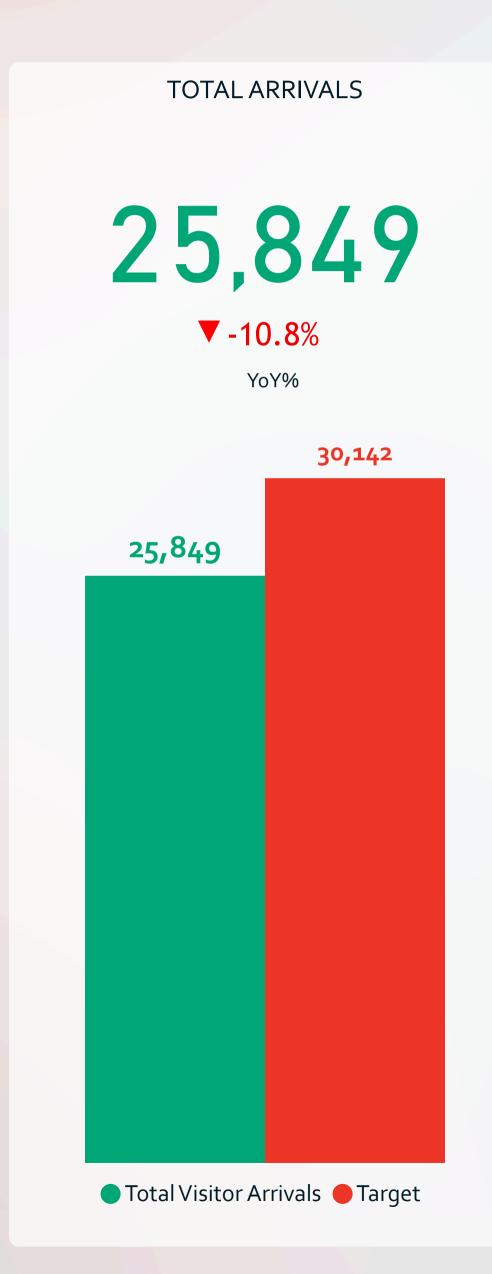
Our top 3 markets accounts for 40% of total Visitor Arrivals, and the top 10 markets for 68% of total Visitor Arrivals.

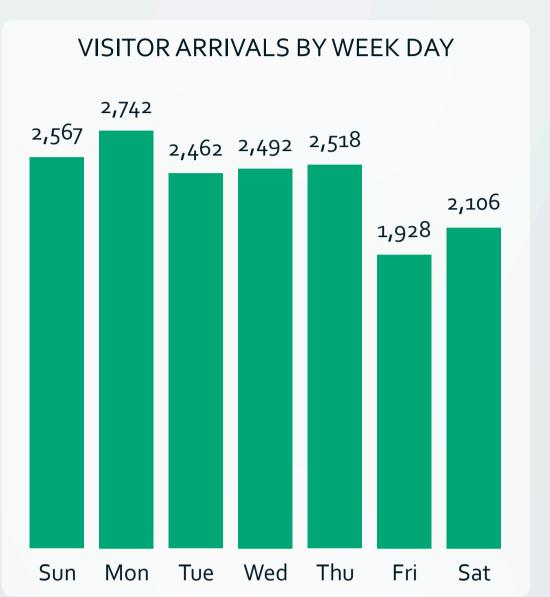
Last updated: 31/07/2024

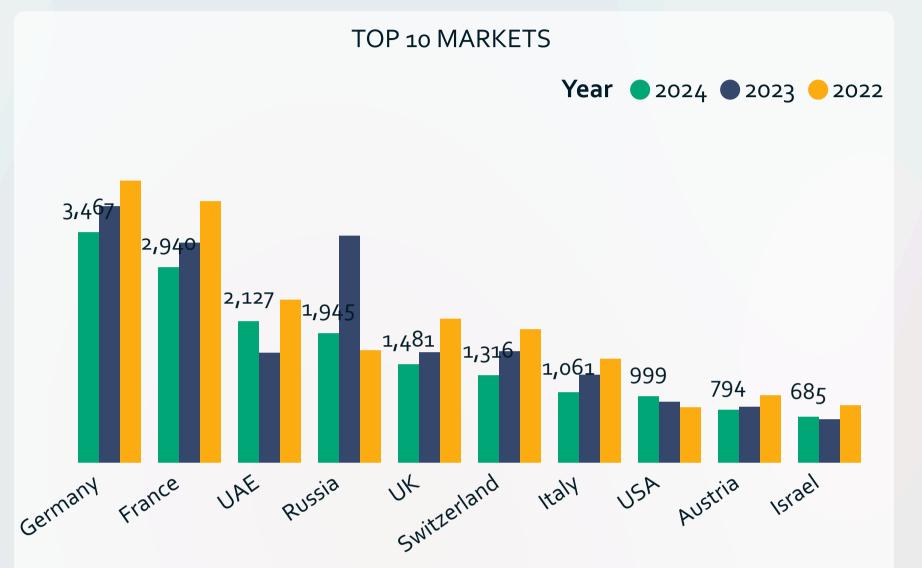
### **MONTHLY OVERVIEW - JULY**

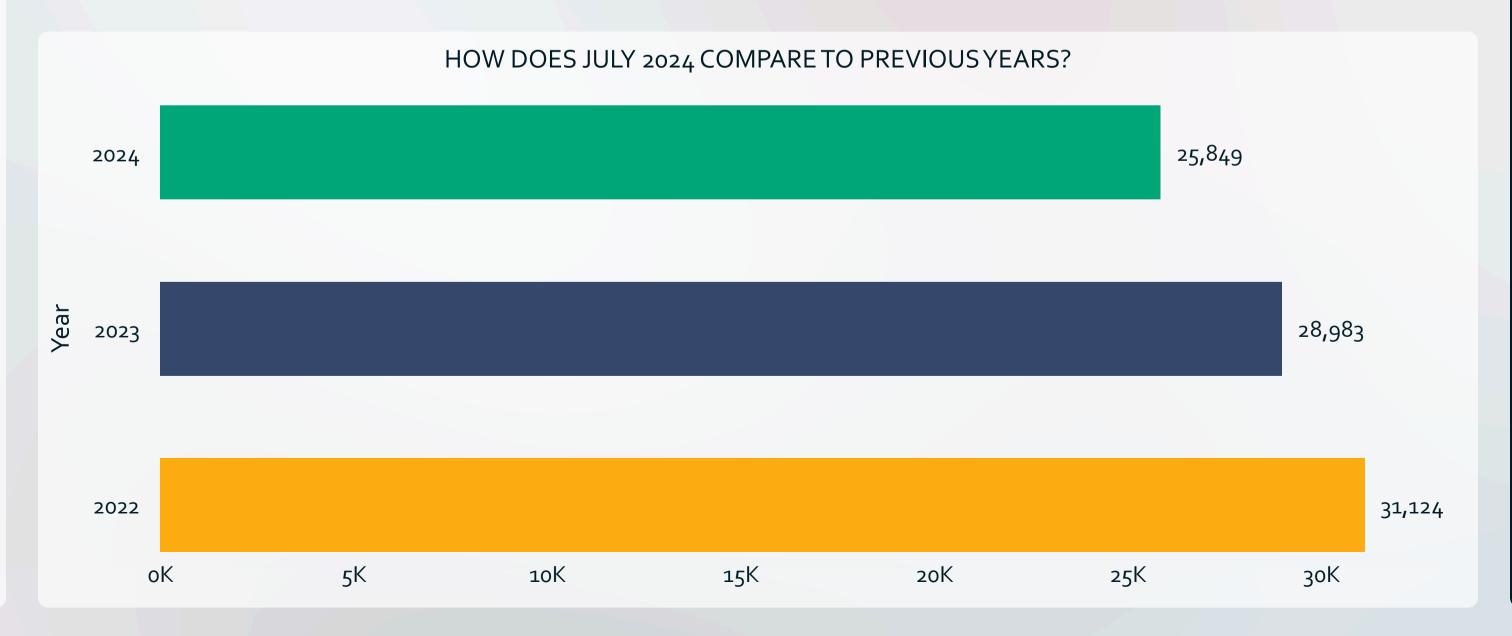
Total visitor arrivals for July 2024.











#### **INSIGHTS**

Arrivals for July 2024 was 11% lower compared to last year.

A total of 25,849 visitors has been recorded, -14% below our target.

100% of visitors came by air.

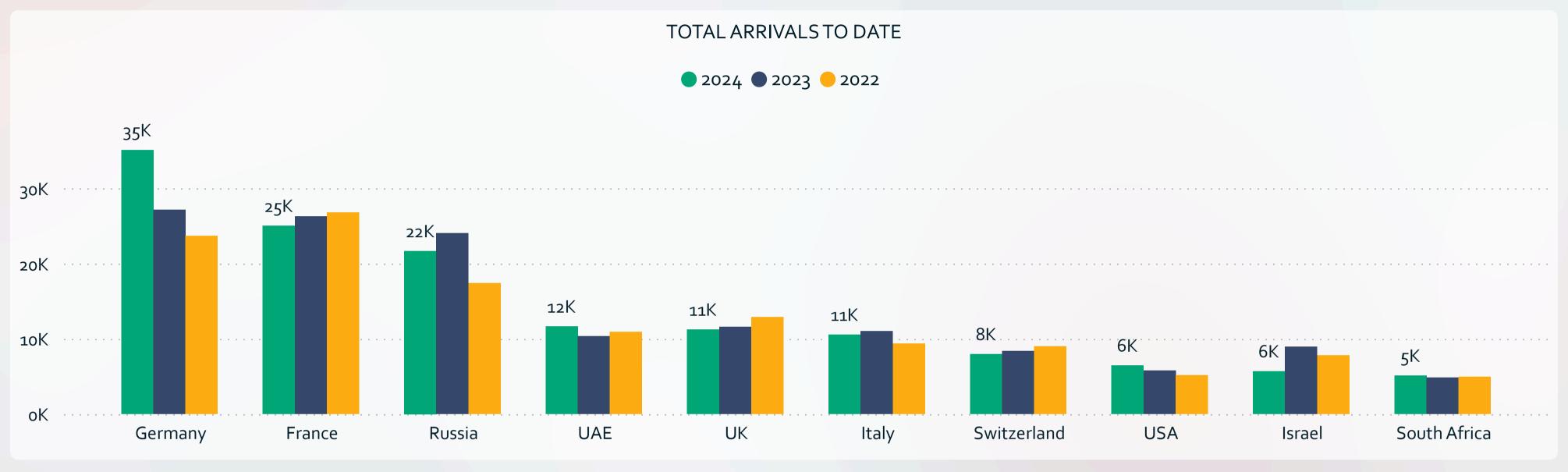
Germany was the number one market in July with 13% of visitors, followed by France with 11% and UAE with 8%.

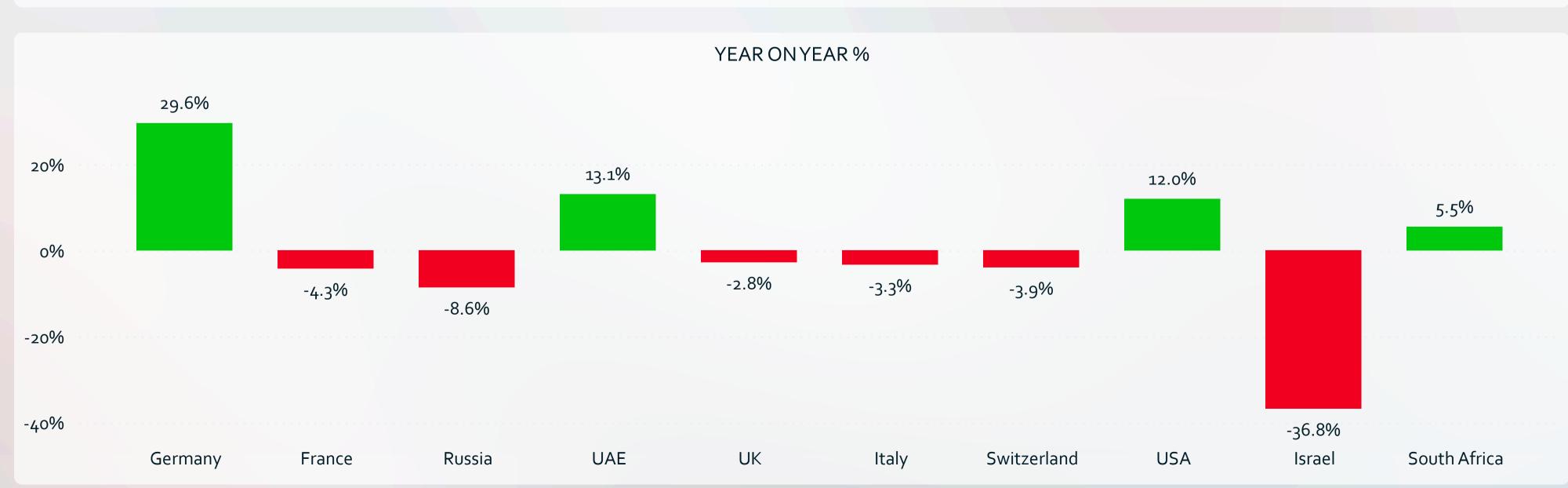
Last updated: 04/08/2024

## TOP MARKETS

Total visitor arrivals in 2024 from top 10 markets vs same period last year and 2019.







#### INSIGHTS

Germany has increased by 30% compared to the same period last year.

UAE and USA are also performing better than last year, with an increase of 13% and 12% respectively.

Israel is performing at 37% lower than last year.

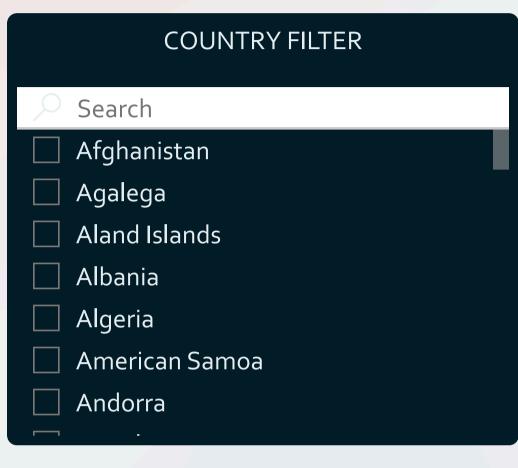
Performance from key European markets continue to struggle, with France, Russia, UK, Italy and Switzerland performing lower than the same period last year.

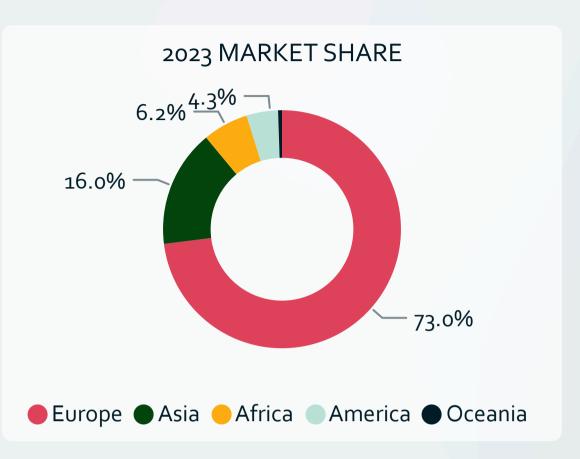
Last updated: 04/08/2024

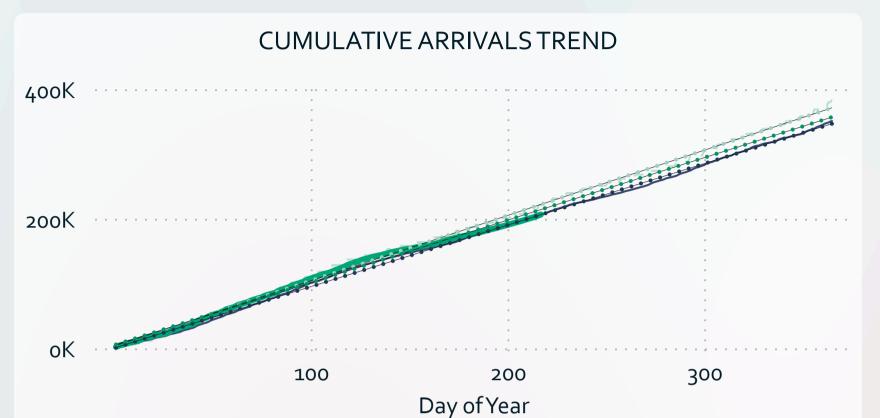
# **ARRIVALS TREND**

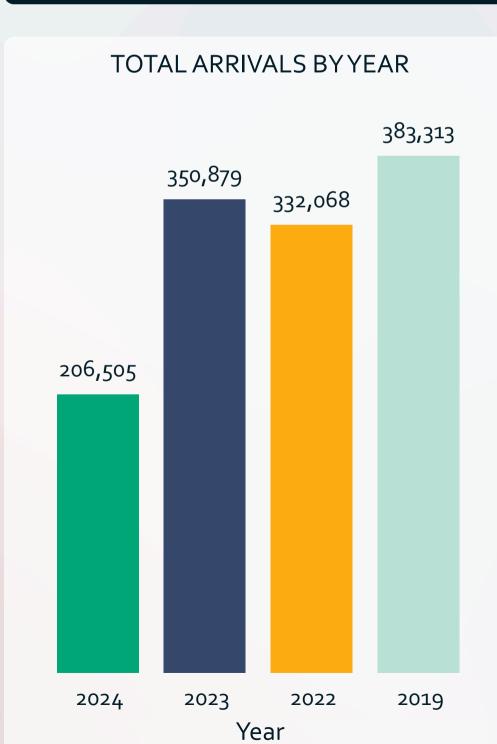
Visitor arrivals trend compared to previous years













#### INSIGHTS

73% of our visitors are coming from Europe, with Asia the next highest region with 16% of visitors.

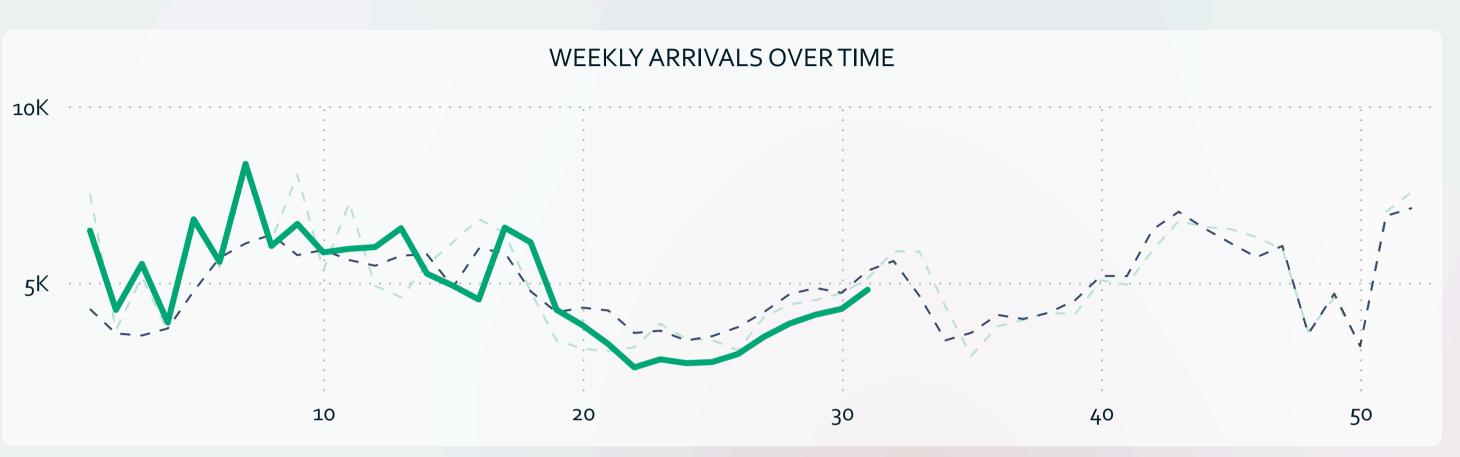
Last updated: 07/07/2024

# ARRIVALS TREND - EUROPE

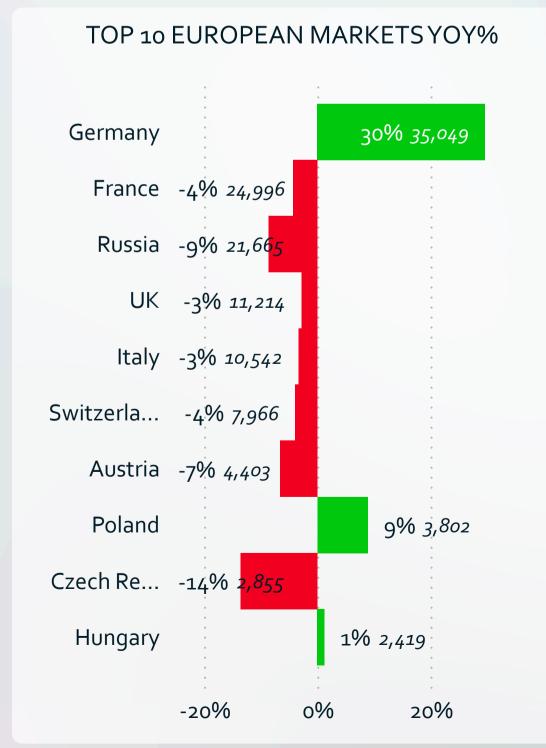
Visitor arrivals trend compared to previous years

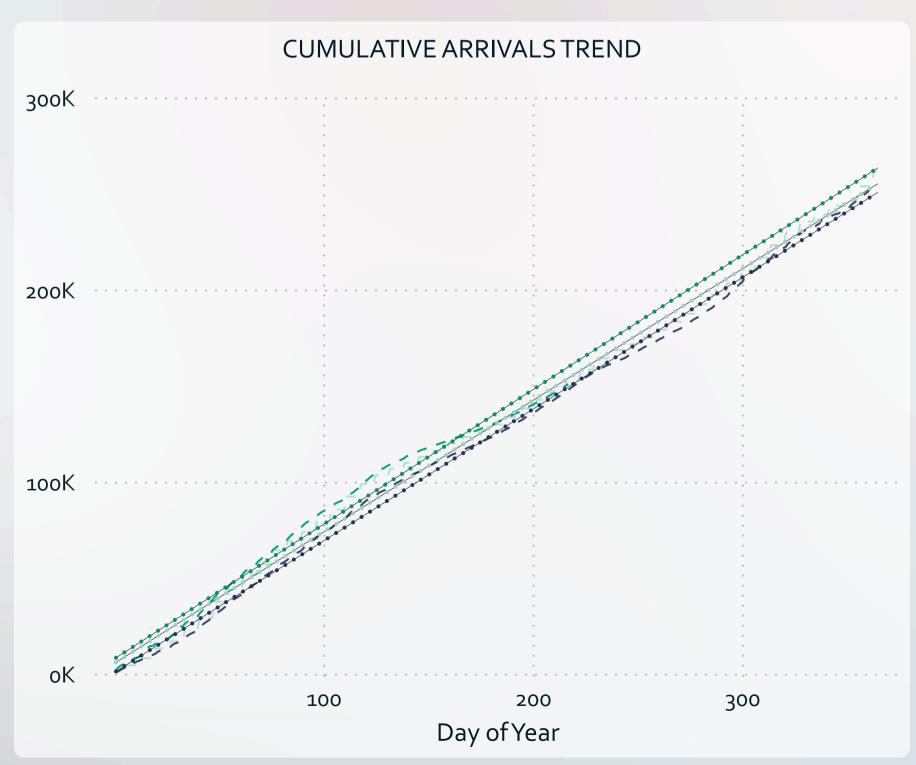






# TOTAL ARRIVALS BYYEAR 264,441 255,426 150,813 2024 2023 2019





#### **INSIGHTS**

As of 04/08/2024 arrivals from Europe is up by 2% compared to the same period last year, but visitor arrival figures for the last 12 weeks dropped below 2023.

This drop is mostly down to a significant reduction in Russian visitors as well as lack of growth in top European markets.

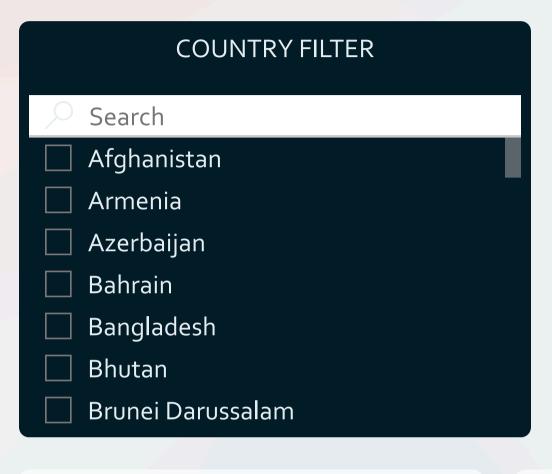
Europe's arrivals are mostly from Germany, France and Russia which accounts for 54% of visitors from the continent whilst the top 10 markets bring 83% of visitors.

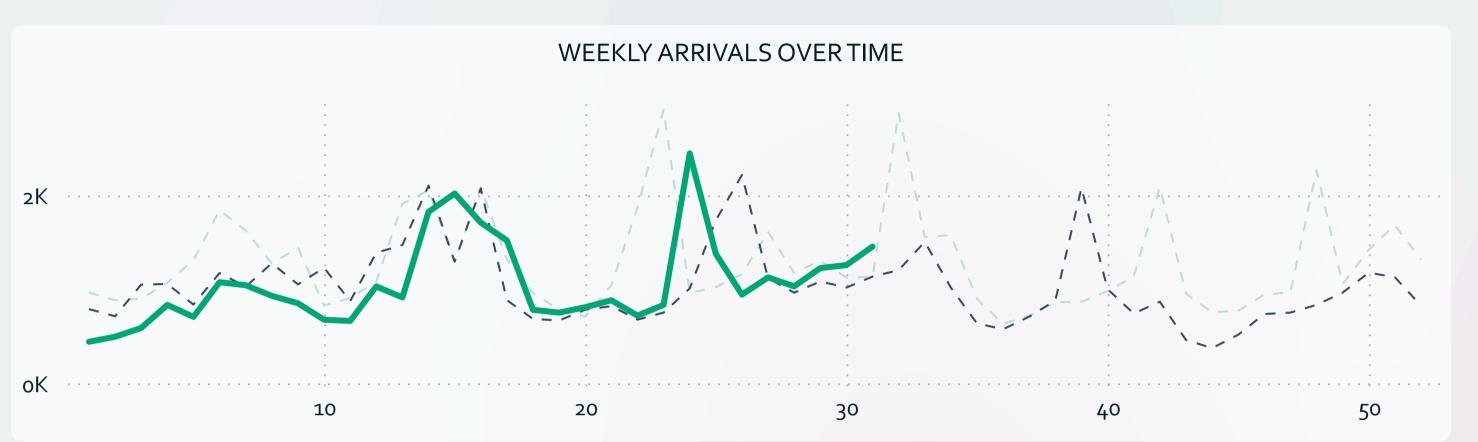
Last updated: 07/07/2024

## ARRIVALS TREND - ASIA

Visitor arrivals trend compared to previous years









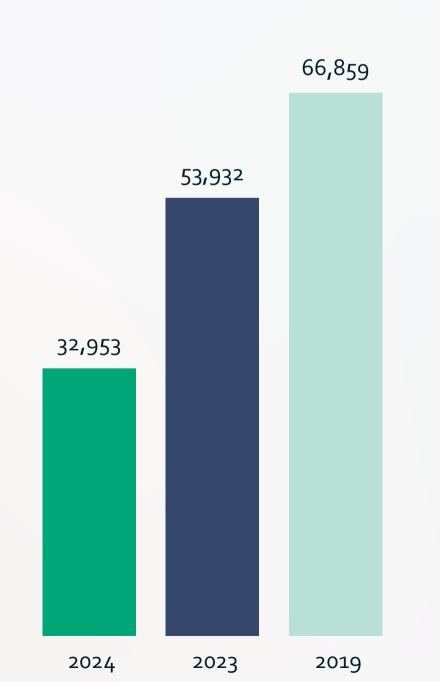
#### INSIGHTS

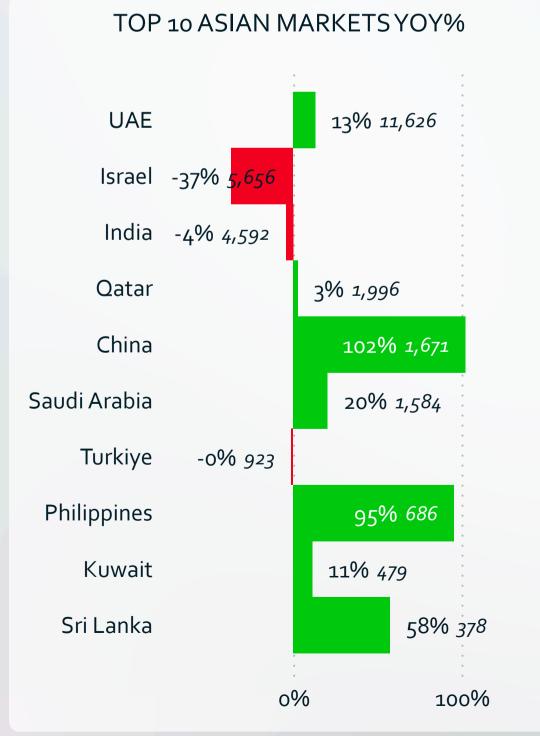
Arrivals from Asia is currently down by 5% compared to last year.

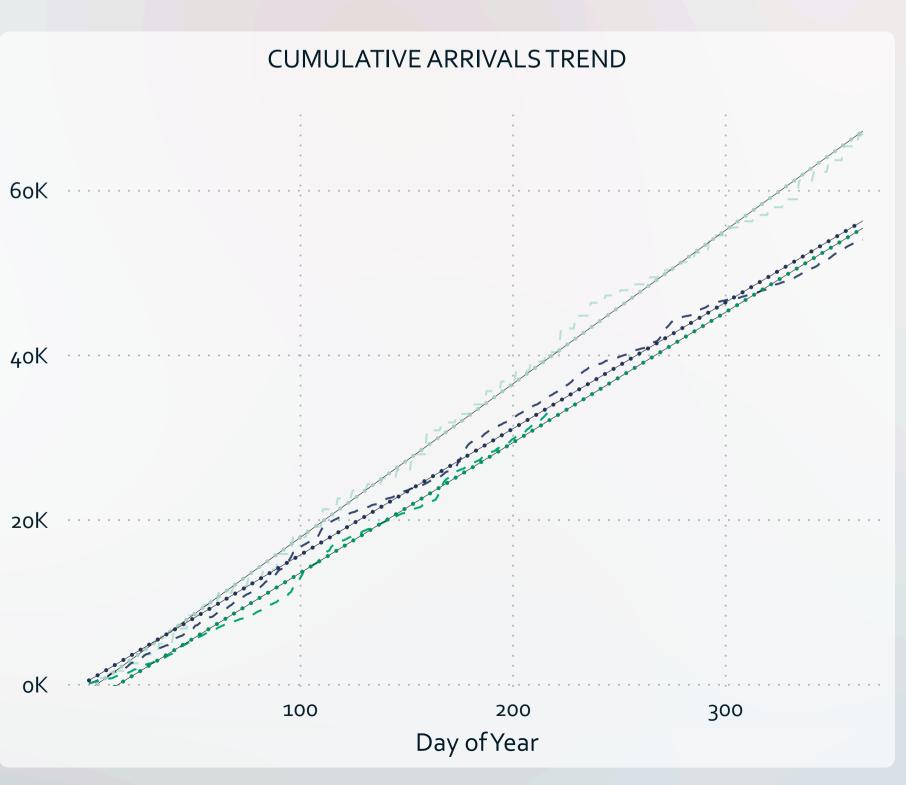
Leading markets from the region are UAE, Israel and India, bringing in 66% of visitors from the region.

90% of visitors from Asia come from the top 10 markets.







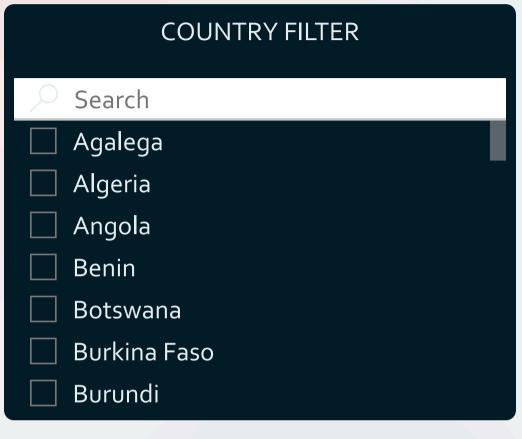


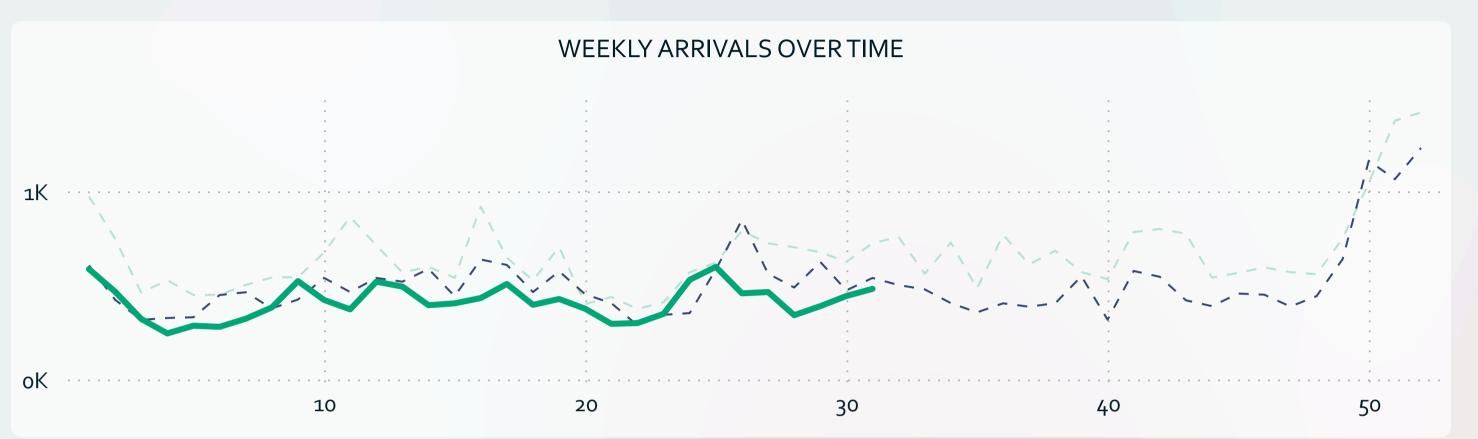
Last updated: 07/07/2024

## ARRIVALS TREND - AFRICA

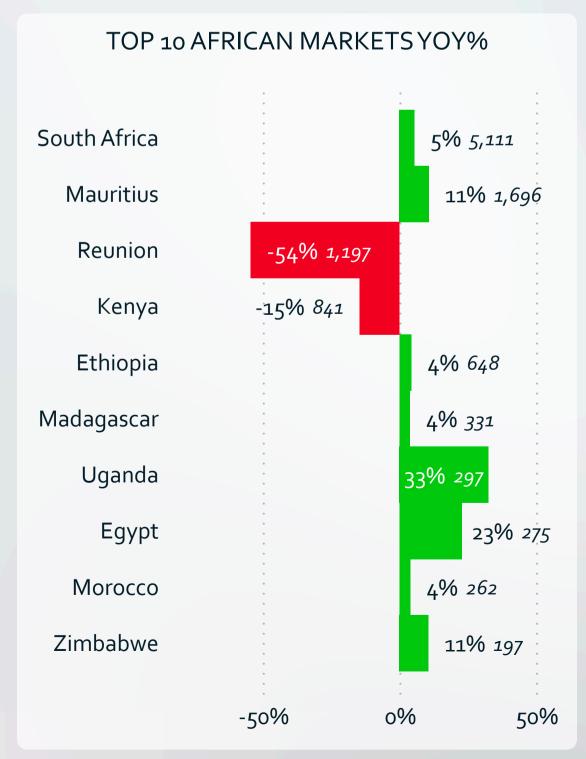
Visitor arrivals trend compared to previous years

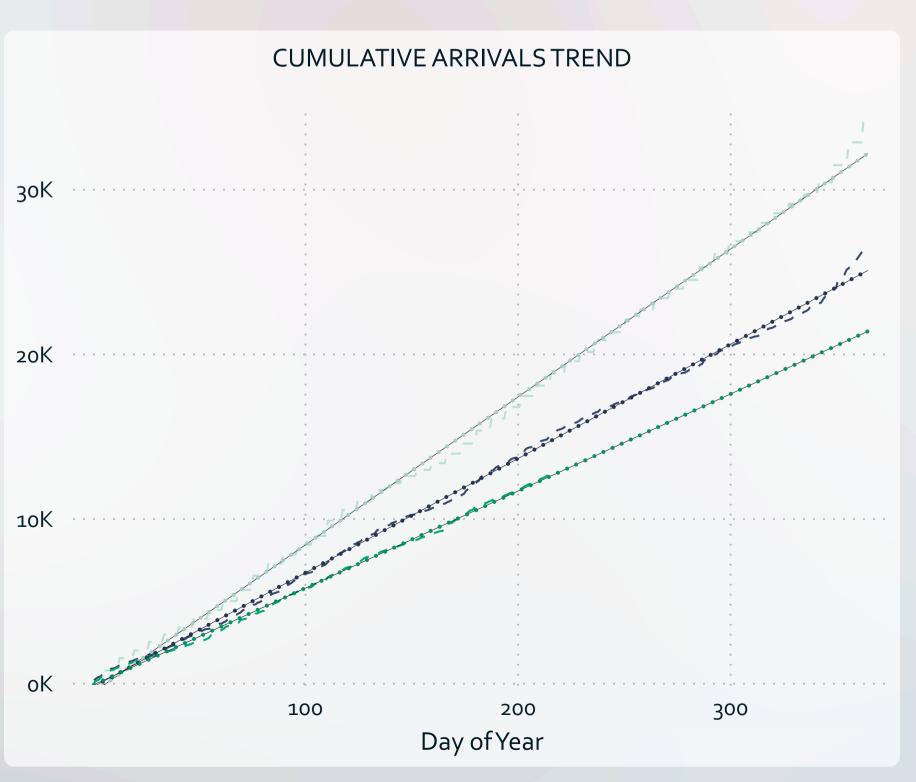






# TOTAL ARRIVALS BYYEAR 34,457 26,602 12,792 2024 2023 2019





#### INSIGHTS

Africa has recorded a total of 12,792 visitors as of 04/08/2024, representing a decrease of 15% over the same period in 2023.

The main market from Africa is South Africa, Mauritius and Reunion which represent 63% of visitors from the region.

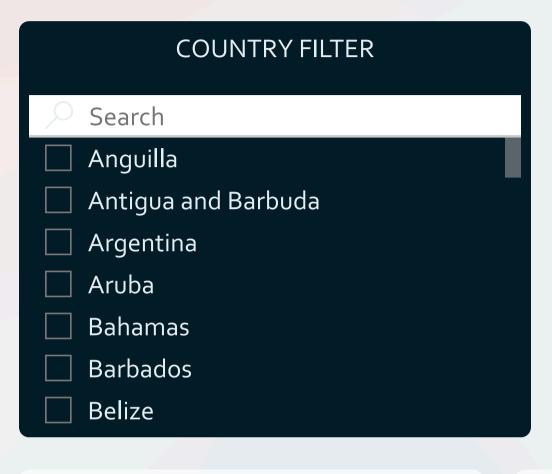
The top 10 markets from the continent has a total market share of 85%.

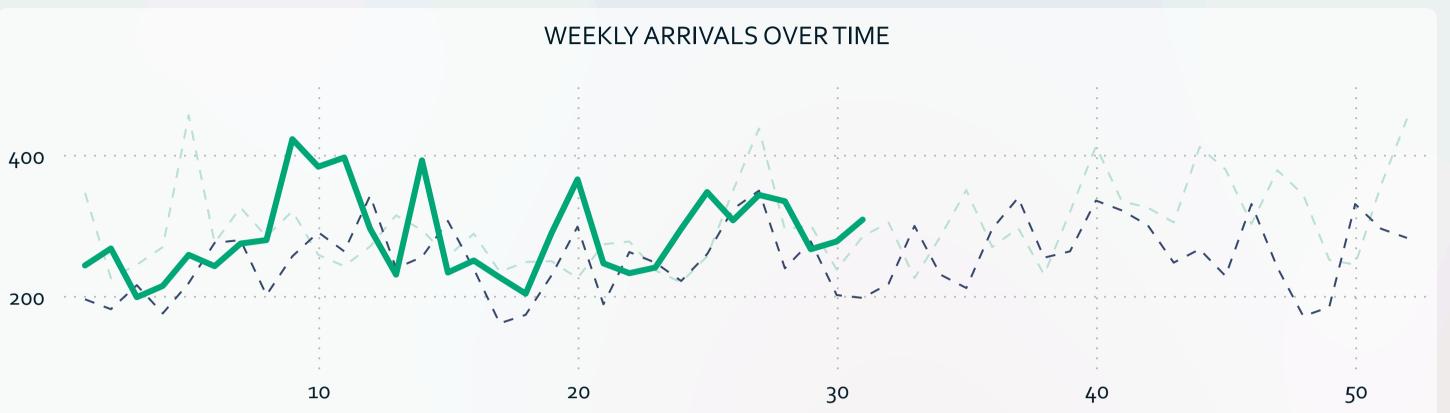
Last updated: 07/07/2024

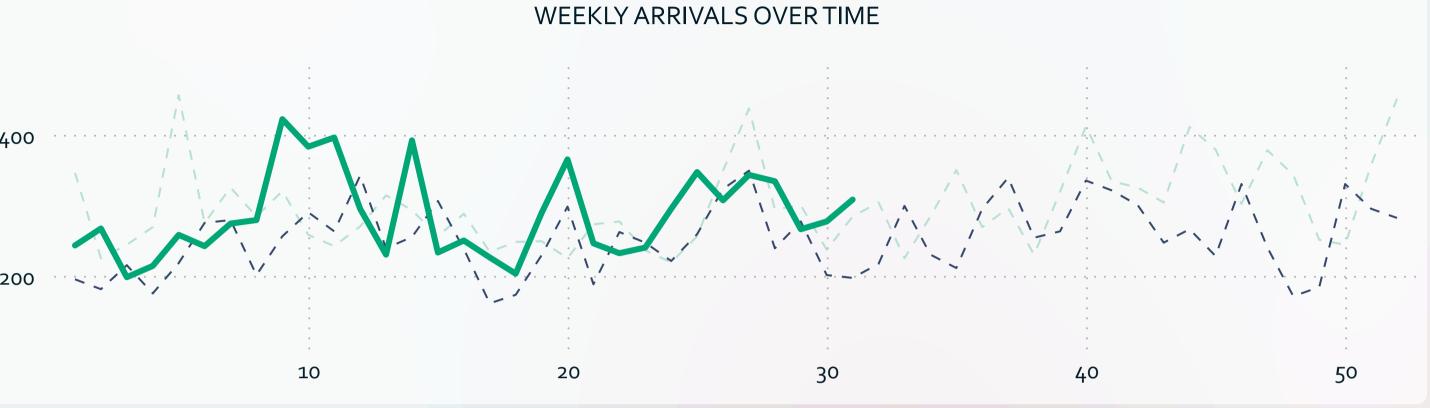
# ARRIVALSTREND - AMERICA

Visitor arrivals trend compared to previous years



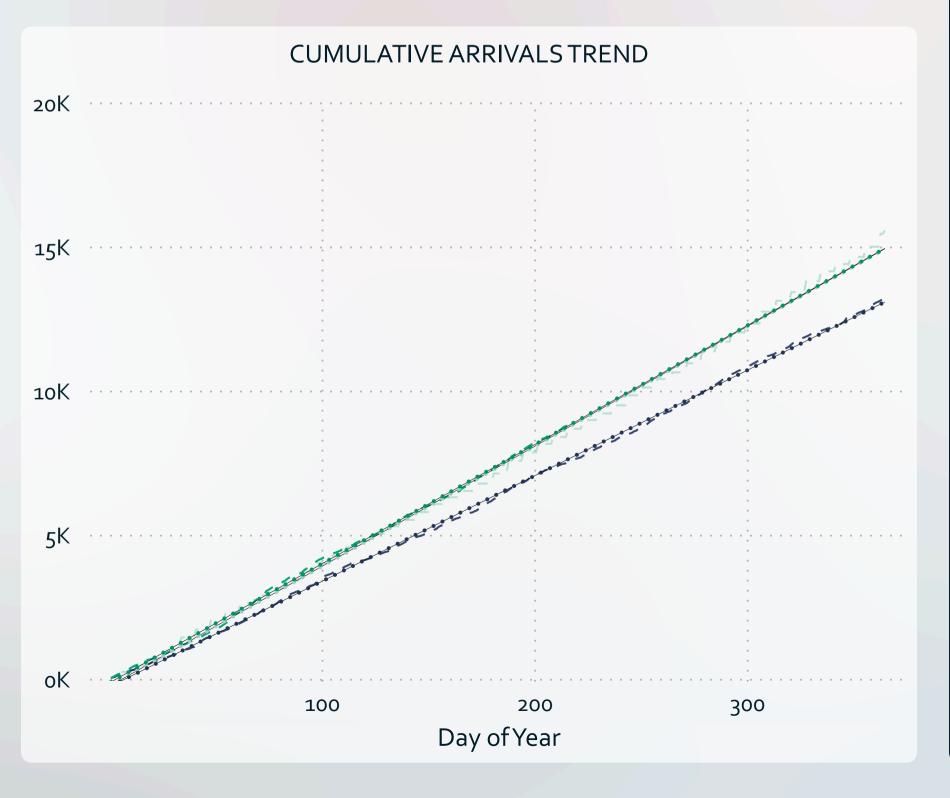






# TOTAL ARRIVALS BYYEAR 15,551 13,189 8,854 2024 2023 2019







USA, with a market share of 73%.



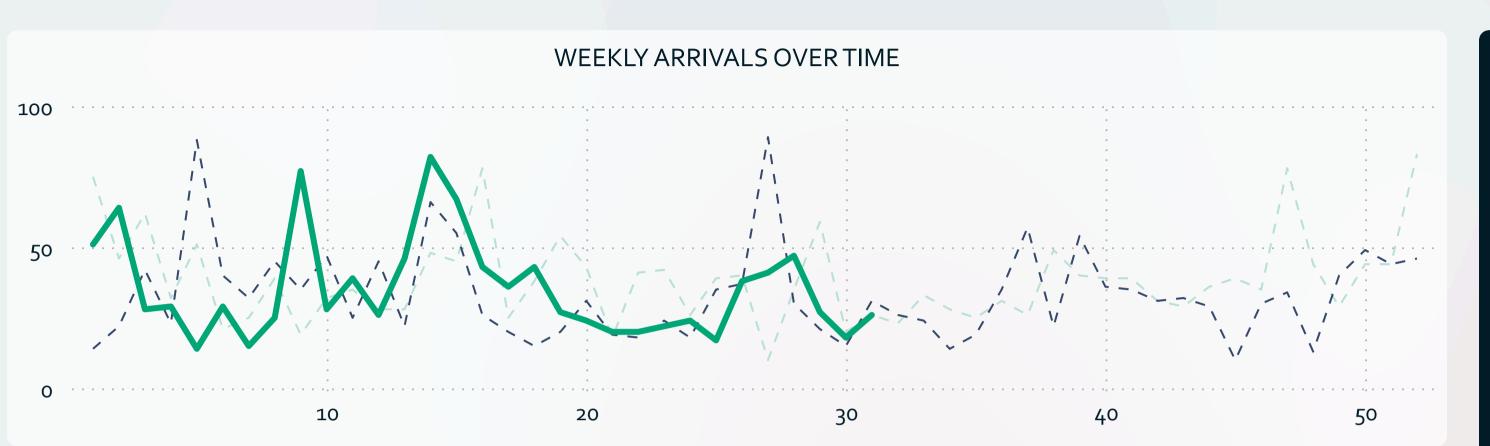
Last updated: 07/07/2024

# ARRIVALS TREND - OCEANIA

Visitor arrivals trend compared to previous years





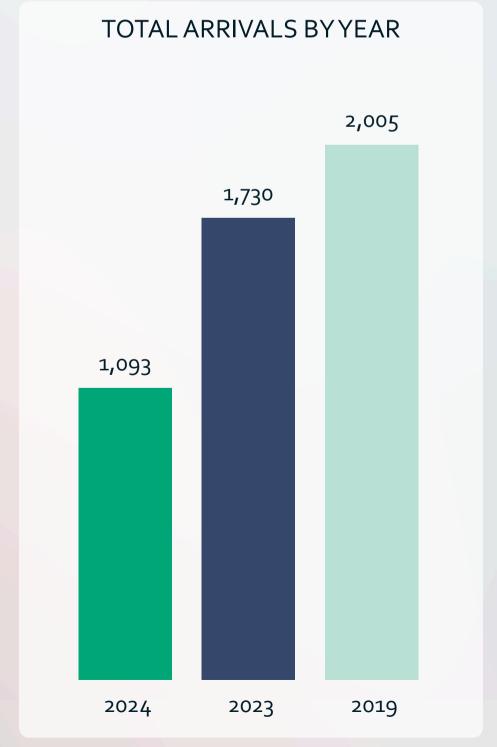


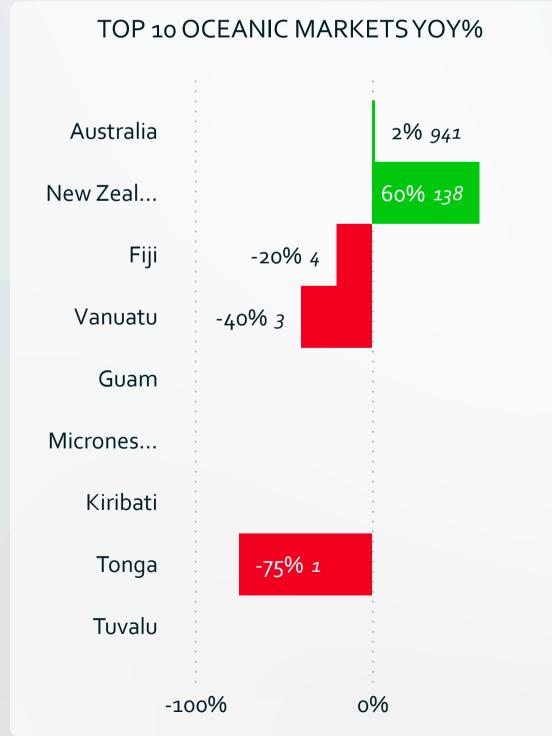


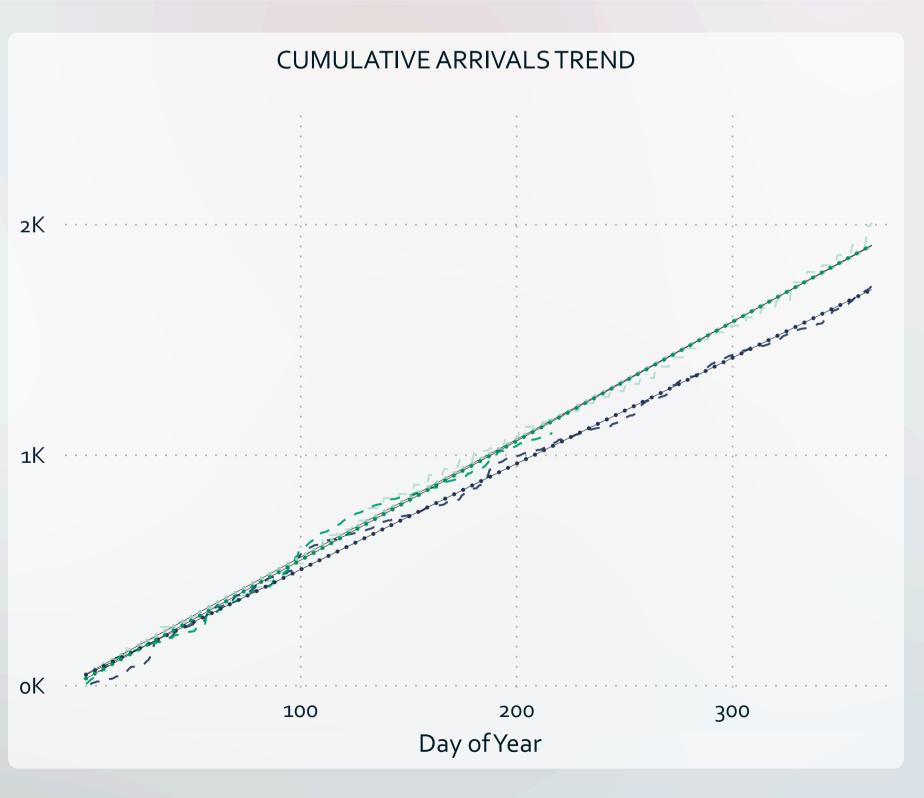


Arrivals from Oceania is up by 4% on 2023.

Main market for Oceania is Australia, with a market share of 86%.







Last updated: 29/07/2024

# **VISITOR SATISFACTION**

Measured using the Global Review Index<sup>TM</sup> generated by ReviewPro



SATISFACTION RATING

85.78%

Value

90.77%

Service

94.68%

Cleanliness

79.25%

Entertainment

84.45%

Gastronomy

93.14%

Location

89.90%

Room



#### **INSIGHTS**

The Destination's satisfaction rating is 90% according to ReviewPro's Global Review Index (GRI).

The highest satisfaction rating is for Cleanliness, with a satisfaction of 95%.

The lowest rating is for Entertainment, with a rating of 79% followed by Gastronomy with 84%.

Data source: ReviewPro

Last updated: 08/08/2024

## **ACCOMMODATIONS**

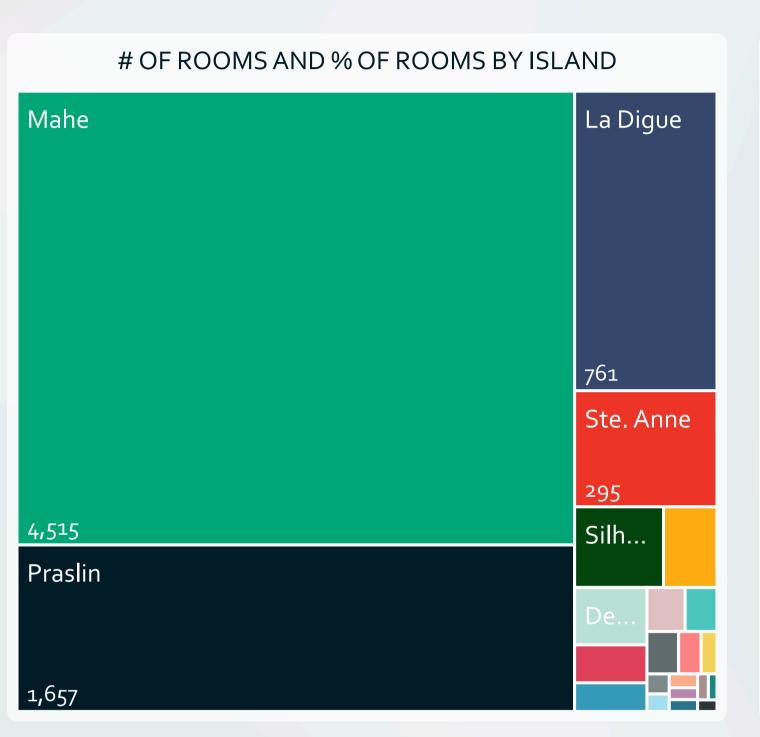
Number of accommodations and rooms distribution by license type and island

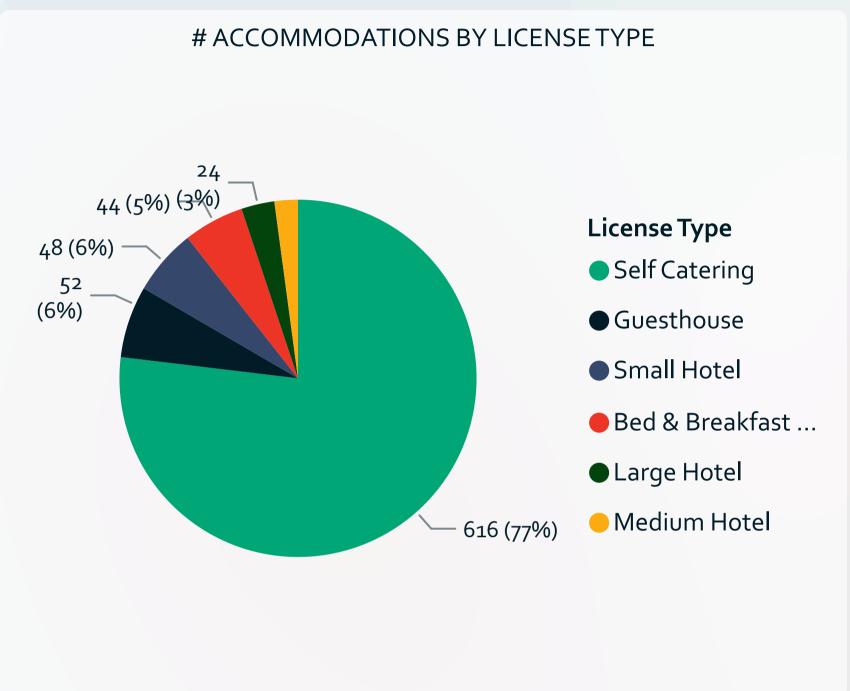


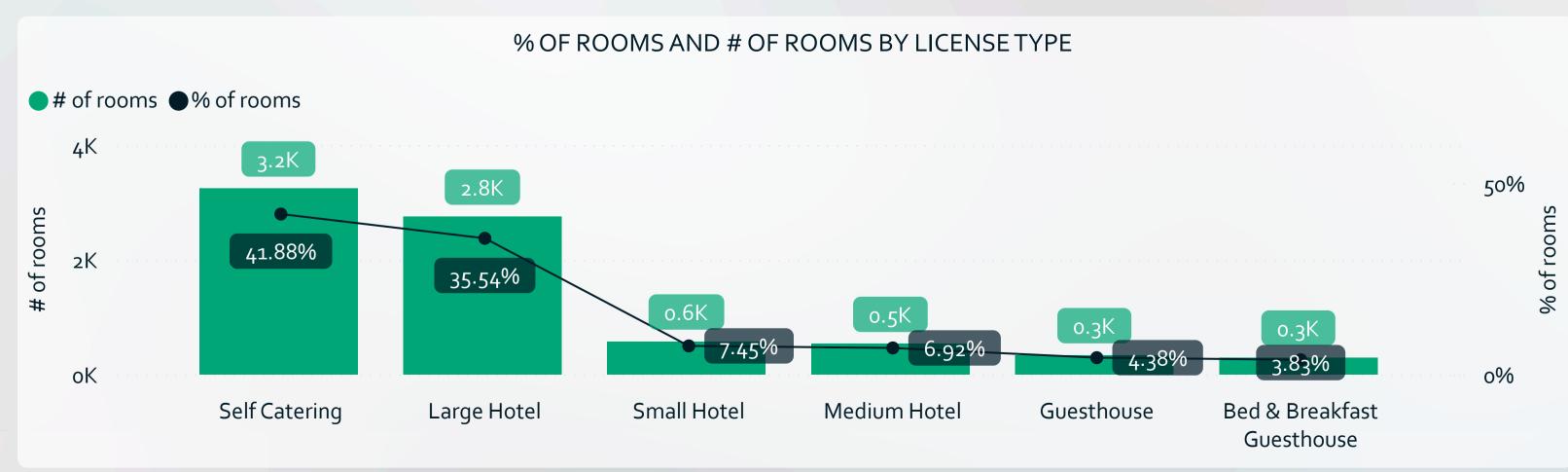
801
# of accommodations

15,496
# of beds

7,748
# of rooms







#### INSIGHTS

The destination currently has 801 licensed establishments, and a total of 7,748 rooms.

The majority of the Accommodations are Self Caterings, accounting for 77% of all licensed establishments.

Self Catering consists of 3,245 rooms, representing 42% of our total rooms.

This is followed by Large Hotels, which consists of 2,754 rooms, representing 36% of our total rooms.

58% of our rooms are on Mahe, followed by Praslin with 21% and La Digue with 10%.

The largest outer island in terms of number of rooms is Platte Island with 77 rooms, representing 1% of our total rooms.

Data source: Seychelles Tourism
Department